

CPT Checklist for Chronic Care Management Services (CCM)

99490 Chronic care management services, at least 20 minutes of clinical staff time directed by a physician or other qualified health care professional, per calendar month.

Required Elements:

- Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient.
- Chronic conditions, defined as those that place the patient at significant risk of death, acute exacerbation / decompensation, or functional decline.
- Comprehensive care plan established, implemented, revised or monitored.
- At least 20 minutes of clinical staff time per calendar month. Activities can be provided under general supervision of a physician when provided by clinical staff.

Required Practice Capabilities:

- 24/7 access to physicians or other qualified health care professionals or clinical staff.
- Provide continuity of care with a designated member of the care team with whom the patient is able to schedule successive routine appointments.
- Provide timely access and management for follow-up after an emergency department visit or facility discharge.
- Use of a certified EHR system (must meet EHR incentive program "Meaningful Use" requirements for preceding calendar year).
- Use a standardized methodology to identify patients who require care management services and process for those patients to start receiving services in a timely manner.
- Use of format in the medical record that is standardized within the practice.

Billing Requirements:

- Inform beneficiary of availability of CCM services and related co-insurance.
- Inform beneficiary of right to stop CCM services at any time (effective end of calendar month).
- Obtain written consent from beneficiary to provide CCM services and document in the medical record that all elements of CCM were explained, noting beneficiary's decision to accept or decline.
- Provide beneficiary with a written or electronic copy of care plan.
- Inform beneficiary that only one practitioner can furnish and be paid for CCM services during a calendar month.

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 memberservices@aan.com
OR
 (800) 870-1960 • (612) 928-6000